

Access Statement for The Kendal Private Guest Accommodation

Introduction

Irene and Cliff Jones, owners of the Kendal, are committed to ensuring everything is done to assist anyone with physical or mobility problems to have as comfortable and enjoyable stay as possible.

Pre-Arrival

- Telephone, letter and email and online availability
- Website availability
- Availability of accessible taxi service
- Access statement on request
- Distance to town centre on request
- Trams and bus information on request

Arrival & Car Parking Facilities

There is a car park at the back of the building for 5 cars.

Please note there are no designated disabled parking bays.

We are sorry we cannot reserve parking spaces.

We would be happy to assist any guest after parking their car in the car park, to the front entrance of the building.

There are two doorbells situated on the top of the entrance steps on the right hand side of the door about 4 feet from the floor.

There is lighting overhead at the front door, which lights up the steps and it helps guests to locate the doorbell and keyhole at night.

There are 3 steps leading to the front door into the accommodation.

Unfortunately, there are no ramps available.

There are two double wooden seats for you to sit on outside, and potted plants. It is used a lot as a smoking area as we have a no smoking policy inside.

Main Entrance and Reception

We do not have an alternative entrance.

Once through the double glazed front door:

There is a small table on your left with information leaflets on the top, all about the surrounding area, what to do and where to go. There's also a pot stand with a potted plant.

There is another double glazed door with bell on the right side. The door only opens from inside or with a key from outside for security reasons. There is adequate lighting in the porch and there is also fitted carpet.

There is adequate lighting in the hallway and all of the stairways.

In the hallway, there is a public telephone on the table and there are two club chairs to rest on, a table with light and information on bus and rail services in the area.

We do not have restricted opening hours. Guests are issued with keys for the main doors and bedroom. We explain how keys work as you will be unable to get in without them.

The first door on the right leads to the reception area, bar and a pool table. There are club chairs and stools to relax on, further in the sun lounge with leather suite and double leather seat, with potted plants and a 50" flat screen TV. All fitted carpet throughout. Coming out of the bar, next door on the right is the dining area, with 9 tables and chairs. There are lots of cereals on the cupboard on your right. There is also a cold water dispenser, with filtered water at all times. Coming out of the dining area to your right are private quarters. There is a small shelf with a bell on top to call for assistance if required.

Facing you is the first set of stairs. All stairs are 30 inches wide with an 8-inch drop. All handrails are on the right hand side. There are 12 steps on the stairs. There is a small landing with 3 more steps then a fire door in front of you. On the other side of the fire door is a long passageway leading to rooms 1 and 2 - a double and family room. Back to the fire door down 3 steps, turn left onto the small landing with light on shelf, up 4 steps on the large landing. On the left is room 4 - a family room, room 6 - a family room, room 8 - a double, with a light on the landing leading to more stairs. There are 10 steps on the small landing with a linen cupboard. Turn right and up 5 more steps onto a small landing area with a fire door leading to Room 9, room 10, room 11 and room 12.

There are a total of 9 bedrooms in all. All shower trays have a 6 inch step in on the floor, in all bathrooms.

- Double glazed throughout
- All rooms en-suite
- Flat screen TV's with Freeview in all rooms
- Tea & Coffee making facilities and biscuits
- Internet available in all rooms
- Towels changed when required
- Selection of very good quality branded matched toiletries
- All rooms have a hair dryer and ironing board - please ask for irons.

We hope you enjoy your stay with us.

THE HOTEL IS NON-SMOKING.